AMERICAN MARKETER

Business at its best

Crystal makes conservation commitment with ORCA alliance

March 5, 2019

Crystal is bringing ORCA experts on-board two of its Alaska voyages. Image courtesy of Crystal

By MICKEY ALAM KHAN

Cruise line Crystal is bringing conservation organization ORCA on-board to support its work to protect populations of whales, dolphins and porpoises.

ORCA wildlife experts will travel on Crystal Symphony to educate Crystal's bridge crew and passengers on the animals. Voluntourism has long been a part of Crystal's offerings to guests, and this latest initiative allows the cruise line to also give back.

"We are honored to join ORCA in its admirable work to monitor and protect the animals and the oceans we sail," said John Stoll, vice president of land programs and the 'You Care, We Care' program at Crystal, in a statement. "The passion of the expert cruise conservationists on their team is truly contagious and will certainly enlighten and inspire our guests.

"Crystal guests are inquisitive travelers who want to experience the world, rather than just see it, and understanding the wildlife and environments of destinations is key to that purpose," he said.

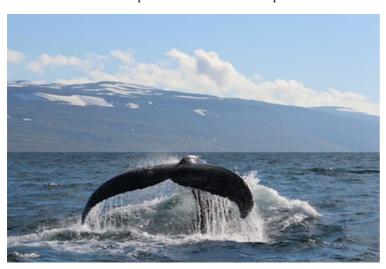
Cruise conservation

ORCA is slated to travel with Crystal on two trips through Alaska between Anchorage and Vancouver this August. The routes will take Crystal Symphony through the Inside Passage and Hubbel Glacier, which are home to lots of wildlife.

The organization's head of science and conservation Lucy Babey and John Young, wildlife photographer and birding and natural history expert, will be representing ORCA on Crystal.

While on-board Crystal Symphony, ORCA's experts will guide the bridge crew through conservation practices as well as training them on collecting behavioral data about the species.

This data will then be passed on to ORCA as part of its OceanWatch program.



Crystal is working with ORCA on conservation efforts. Image courtesy of ORCA

For Crystal guests ORCA will host O&A sessions, deck watches, shore excursions, and data collection workshops

I OF CIYƏMI ZUCƏM, OTOM WIII HOƏL QAM ƏCƏƏTOHƏ, UCCK WARCHCƏ, ƏHOFC CACMƏTOHƏ AHU UAM COHCCHOH WORMHOPƏ.

"People who live and work at sea are the most passionate about protecting it, and having Crystal take part in ORCA OceanWatch this year is a fantastic opportunity to get their crew directly involved in protecting whales and dolphins," said Sally Hamilton, director of ORCA, in a statement. "Having the chance to showcase these incredible animals to guests aboard Crystal Symphony is an added bonus that will allow us to spread our marine conservation program to a whole new audience."

As travelers become more environmentally conscious, luxury hotel brands are introducing more sustainability initiatives that prove hospitality does not need to sacrifice upscale experiences to achieve ecological and social responsibility.

Hospitality groups such as the Peninsula Hotel and Marriott International have been increasingly transparent with their guests about their newest sustainability efforts, which aim to benefit people and the planet. Environmental efforts do ultimately impact brands' bottom lines, whether through additional expenses or appealing to more travelers (see story).

MOST POPULAR

- 1. Brands should incentivize consumers to go green
- 2. Retailers expanding pickup options, facing staff shortages this holiday season: report
- 3. Owning the customer experience in an Amazon-disrupted market
- 4. Shifts in retail sales of women's designer bags
- 5. Macy's trademark decision confirms importance of surveys
- 6. Year of the Rooster luxury items: Hit or miss with Chinese consumers?
- 7. How luxury is the millennial's unlikely weapon to fight social inequality
- 8. Luxury brands need to change their marketing strategy for India
- 9. Green is the new black: Backing the Fashion Pact
- 10. How resale, rental and flex payments can put luxury within reach especially now

© 2020 Napean LLC. All rights reserved.

American Marketer is published each business day. Thank you for reading us. Your feedback is welcome.